

Suncoast RV Rental & Management

www.flarvrental.com Temple Terrace, FL Ph: 813.984.0107 Fax: 813.984.4693

Reservation Application

Total Pages: (5)

(Be sure to review and sign rental Policy and terms of contract upon receipt)

Legibly complete and return via e-mail: reservations@flarvrental.com or via fax: **813.984.4693**

I) Applicant Information:

Name: _____ DoB ____/____/____ Social Security No* ____-____-____

Phone Nos: Home: _____ Work: _____ Cell: _____

E-mail Address: _____ Fax: _____

Address: _____ Apt/Unit: _____

City _____ St/Province _____ Zip: _____ Country _____

Preferred Method of Contact: Home Phone Work E-mail Fax Time: _____ EST AM PM

Employer: _____

Employer's Physical Address: _____

City _____ State/Province _____ Country _____

Annual Income \$30, - \$50,000 \$50 - \$70,000 Over \$70,000 Non-Smoker Smoker

Years of Motor Home Exp _____ First # in Party: Adults _____ Children: _____

Referred by: Repeat Referred Web Radio TV Y/Pages RV Dealer _____ Other _____

II) Trip Information: (3-Day minimum required)

Depart Date: ____/____/____ Time: _____ AM PM (Between 9:30 A-3:00 P): Tampa or _____

Return Date: ____/____/____ Time: _____ AM PM (Between 9:00 A-12:00 P): Tampa or _____

Note: All rates are pick up and drop-off for Tampa, FL, by appointment; other arrangements available at additional cost.

Destination: _____ Estimated Miles Round Trip _____

III) Vehicle Requests: Requested Coach: Size or Class: _____ ft: Class: _____ Gas Diesel

Specific VEHICLE Request: _____ We will try to accommodate your request, while reserving the right to substitute as needed.

Waste Tank Service Preference: Select One: Pre-Pay \$49.00: **Self Service** (subject to \$100.00 if Suncoast needs to re-do)

Other Special Requests (also see Amenities Order form): _____

IV) Flight Information:

Arrival Date: ____/____/____ Time: _____ AM PM Airport: _____ Airline: _____ Flt: _____

Depart Date: ____/____/____ Time: _____ AM PM Airport: _____ Airline: _____ Flt: _____

V) List All Anticipated Drivers (copies of Drivers' Licenses are required)

1) Full Name: _____ DOB: ____/____/____ Exp Date: ____/____/____

License No: _____ State/ Country of Issue: _____

2) Full Name: _____ DOB: ____/____/____ Exp Date: ____/____/____

License No: _____ State/ Country of Issue: _____

VI) The above is true and correct to the best of my knowledge: X _____ Date: _____

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Credit Card Authorization

Suncoast RV Rental & Management would like to thank you for your business and will strive to exceed your expectations. For your protection, it is necessary for this authorization form to be read, signed and returned either in person, by mail, e-mail or fax to confirm the reservation to be charged to your account. Charges will occur as follows unless otherwise pre-arranged:

- 1) Based on your reservation request, we will send you an "Agreed Rates" contract indicating all charges for your rental for you to accept and sign. Insurance costs are separate from the contract either by pre-approved binder arrangement with your carrier satisfactory to Suncoast, or a carrier of our designation;
- 2) Your card will be charged \$750. upon our receipt of this signed authorization and signed Quote indicating acceptance of the expected charges. Also upon receipt of your acceptance of the Quote and Policy, we will send you an "Agreed Rates" contract for you to sign and return as soon as possible. The aforementioned charge will lock in your reservation pursuant to the Cancelation Policy as described on the Policy Statement;
- 3) 30 days prior to your scheduled departure, your credit card will be charged the Rental amount owed per the "Agreed" contract and the \$750 will then be considered applied towards the \$1250. damage claim deposit should the vehicle not be returned in the same condition as when departed ;
- 4) Two (2) or Three (3) days prior to your scheduled departure, the remaining \$500. balance of \$1,250.00 damage claim/insurance deductible will be charged to the authorized credit card below.
- 5) Two (2) or Three (3) days prior to your scheduled departure, insurance costs will also be processed unless a binder of coverage from a 3rd party carrier satisfactory to Suncoast is provided prior to this date.
- 6) Upon return of the coach, you authorize Suncoast to charge the designated card below for additional usage, check-in or damages in Suncoast's discretion not covered by insurance and exceeding the \$1,250 damage/security deposit. Suncoast's authorization to collect additional charges and/or damage claims is not limited and may exceed the security/damage deposit.
- 7) The return of any funds due may be by check or credit card at the discretion of Suncoast. Suncoast allows up to 14 days for refund of applied charges.

Name (Print-as it appears on card) _____

Company Name (if Company Card): _____

Visa Master Card

American Express Discover (3% service charge applies for American Express and Discover)

Credit Card No: _____ Signature Panel (3 digit) Security Code _____

Expiration Date: ____/____/____ Email: _____

Phone: _____ Billing Street Address: _____ Apt/Unit ____

City: _____ ST/ Province; _____ Zip _____ Country _____

Signature as it appears on the above card, authorizes Suncoast RV Rental & Management to charge my credit card for services and costs due for the rental of a motor home as described above and Rental Policy Statement..

Authorized Signature: X _____ Date: _____

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Amenities Order Form (Initial items you want)

1. _____ **Dish Network Satellite TV Service** (\$50.00 Set Up + \$5.00/day): (initial). Programming is Nation's Top 200, includes most Sports including ESPN and Speed Channel, and does **not** include premium movie channels. **THIS SERVICE IS ONLY AVAILABLE ON CERTAIN COACHES** and There is no guarantee of reception at your destination.

2. _____ **Bedding & Towels/Table/Kitchen Sets:** (If you are, local we suggest saving money by bringing your own)

A) _____ **Bedding/Towels:**(\$60. per person)

_____ Bath Towels
_____ Hand Towel
_____ Wash Cloth
_____ Sheet Set
_____ Pillow
_____ Pillow Protector
_____ Pillow Case
_____ Blanket

B) _____ **Table Settings** (\$60.00 set for 4)

_____ Knife
_____ Fork
_____ Teaspoon
_____ Tablespoon
_____ Dinner Plate
_____ Salad Plate
_____ Cereal Bowl
_____ Cup
_____ Coffee Mug
_____ Water Glass

C) _____ **Kitchen Items: COST \$60.00 (\$35 if purchased 4 linen sets):**

Kitchen Kit Includes: (one of Each Item For RV)

_____ Frying Pan
_____ Large Saucepan w/Lid
_____ Medium Saucepan w/Lid
_____ Tea/Coffee Pot
_____ Cutlery tray
_____ Carving Knife

_____ Paring Knife
_____ Spatula
_____ Can Opener
_____ Salad Bowl
_____ Serving Spoon
_____ Dish Towel

3. _____ **Camping Chairs: \$5.00 / trip**

4. _____ **Picnic Table: \$20.00 / trip**

5. _____ **Table Top Charcoal Grill: \$25.00 / trip**

6. _____ **Delivery & Set-Up (Cost to be determined)**

7. _____ **Bicycle Rack**

8. _____ **Other Special Requests** (price to be determined):

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Read carefully, sign and return with reservation application indicating you accept all Rental Policies.

Renter: Print _____ **Sign:** _____ **Date:** _____

Suncoast RV Rental & Management (hereafter "Suncoast") wants to thank you for your interest in our company. We promise we will strive to do our best to exceed your expectations of service by providing motor-homes of the highest quality and cleanliness. **This Reservation Policy Statement** describes many of the policies associated with renting a motorhome ("Vehicle"). We also recommend that you read the complete rental terms and conditions and all other documents we provide upon receipt. We hope your RV experience creates memories to last forever. Please note that it is your responsibility to return the Vehicle in the same condition in which it was when you departed, and you will be responsible for all damages to the Vehicle.

Reservation procedure: Once you submit your reservation request, we will contact you to confirm your information and discuss which Vehicle is available based on your desires. Once the Vehicle availability is determined and confirmed with you, we will create and send you an **"Agreed Rate"** contract specifying rental charges and requested amenities if any for your review and signature. Your credit card will be charged the appropriate deposit to hold your reservation. You will need to return the signed contract to us at your earliest convenience to lock in your Vehicle reservation.

Payments: An initial payment of \$750, required to reserve your reservation, will be charged upon receipt of your signed Quote and Credit Card Authorization. This payment will apply towards a \$1,250.00 excess use, damage and/or insurance deductible. The contract Rental Charges will be charged to your credit card 30 days prior to departure. The balance \$500. of the \$1,250 security/damage claim deposit is processed (3) days prior to departure. Charges for excess use, damage or deductible shall not be limited to the amount of the Security/Damage Deposit and Suncoast reserves the right and renter authorizes Suncoast to apply additional charges to the original method of payment. The \$1,250 deposit is fully refundable within 14 days if the vehicle is returned in the same rentable condition including fluids as when departed.

Cancellations must be in writing and are subject to a minimum \$100.00 processing fee; with cancellations *less than 60 days* prior to departure subject to \$250 fee and *all monies collected are non-refundable if cancellation occurs within 30 days of departure.* Forfeited balance may be applied towards a future rental within 1 year.

Equipment Review & Orientation is provided to familiarize you with Vehicle operations. This orientation usually takes about 1 hour. Most Vehicles are equipped with dining, sleeping accommodations, cabinets, closets, stored fresh water, kitchen, bathroom, sinks, shower, flush toilets, water and waste holding tanks, generator, range, refrigerator, furnace, air conditioner, power steering, automatic transmissions, AM/FM stereo. Some units may be equipped with Television, DVD/VCR, Satellite and other amenities. Suncoast does not warranty your ability to receive a satellite signal at your destination.

Insurance is required on all rentals and is to be provided by a carrier approved by "Suncoast". Personal vehicle insurance will not suffice unless an approved binder satisfactory to "Suncoast" naming "Suncoast RV Rental & Management" and respective vehicle owner as additional insured is *provided 7 days prior to departure.*

Driver's must all have a valid driver's license, be at least 25 years of age with a **clean** driving record satisfactory to Suncoast.

Preparation Fee always applies to help assure we provide you with clean Vehicles. **To avoid additional charges, the Vehicle must be returned in clean rentable condition.** You will pay us an additional cleaning fee not to exceed \$350 if you return the Vehicle substantially less clean than when you rented it at the discretion of "Suncoast".

Fuel & Propane tanks will be full upon departure. To avoid check-in charges of \$5.00/gal+\$25.00 technician fee, the vehicle will need to be returned full of fuel and propane.

Waste Water & Sewage Tanks will be empty upon departure. There is an optional upfront charge of \$49.00 for Suncoast to empty waste tanks upon return. If not elected at contract, you are responsible to return with waste tanks empty satisfactory to Suncoast. If tanks are not emptied completely, to Suncoast's satisfaction, a \$100. service fee will apply.

Housekeeping kits are available for additional costs including bedding, towels, and kitchen place setting and cooking utensils. Any shortages will be charged appropriately.

No Smoking: Smoking is prohibited. Any evidence of smoking, whether smelling of smoke, ashes or butts may result in the full forfeiture of your Security Deposit in addition to any other charges above the Agreed contract or cleaning fee not to exceed \$350.

Departure and Returns are by appointment during designated normal business hours M-F. Orientations can last 1 hour with returns only slightly less. **Returns** are due back by 12:00PM. Returns from 12:00 noon to 5:00 will be charged ½ day rental and returns after 5:00 will be charged a full extra day rental. **Departures** are scheduled 9:30 AM to 3:00 PM. Off hour arrangements can be made at additional cost of \$50. Saturdays or Sundays; and \$75. holidays. Late fees for appointments start after 45 minutes and are \$50.00/hr. Clients departing or returning as scheduled will be given first priority.

Legal Fees: Should it be necessary by either party to engage legal services or file suit, the prevailing party shall be entitled to recover all legal and related expenses.

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Drivers' License Copy Form

For each anticipated driver, include a copy of his/her driver's license in the space below. Copies required for all anticipated drivers.

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